



eautowarranty.com

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Pittston, PA 18640
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OFFICE USE ONLY
Contract #
Cost
Check #

APPLICATION FOR A LIMITED VEHICLE SERVICE AGREEMENT

Name:
Address:
City:
State/Zip:
Customer Phone:
Agreement Price \$:
Vehicle Year:
Mileage:
Make:
Model:
Vehicle Class:
Vin #:
Engine Size:
Transmission:
Kelly Blue Book Value:

MANDATORY COMPONENT COVERAGES:
ELITE PLUS COVERAGE OPTION:
UNLIMITED MILEAGE:
ELITE PLUS COVERAGE SELECTIONS:
ELITE ENHANCED COVERAGE SELECTIONS:
SELECTED DEDUCTIBLE:

STATED COMPONENT COVERAGE

ELITE PLUS COVERAGE

Includes all stated components listed

SENSORS: Oxygen sensor, map sensor and mass air flow sensor. ENGINE: All internally lubricated parts, camshaft, cam bearings, push rods, rocker arms, connecting rods, pistons, piston rings, wrist pins, hydraulic valve lifters, timing chain and gears, crankshaft, main bearings, oil pump and oil pan. DISTRIBUTOR HOUSING AND SHAFT, timing belt and timing belt tensioner, timing chain cover, timing belt covers, oil pressure sending unit, cylinder block and cylinder head(s). FLUIDS / FILTERS: Fluids and filters are covered only when required in conjunction with a covered component failure and repair. SINGLE/TWIN/TURBO/SUPERCHARGER (OEM) ONLY: (surcharge applies) All internally lubricated parts contained within the turbo/supercharger housing. AUTOMATIC TRANSMISSION: All internally lubricated parts (excluding electronics) including pump, pump housing, carrier assembly, planetary gears, drums, valve body, reaction shaft, governor, servo assembly and torque converter. MANUAL TRANSMISSION: All internally lubricated parts, main shaft, counter shaft, input shaft, synchronizers, gears, shift fork and internal bearings. (Manual clutch and related components are not covered). REAR AXLE ASSEMBLY: Ring and pinion gears and all internally lubricated parts contained within the rear end assembly and case (if damaged by an internally lubricated part). 4x4/ALL WHEEL DRIVE (Included): Transfer case and all internally lubricated parts and all internally lubricated parts contained within the differential housing. SEALS and GASKETS: Cylinder head gaskets and intake manifold gaskets are covered components. (All other seals and gaskets are covered only in conjunction with a covered component failure). FUEL SYSTEM: Primary electric fuel pump, steel lines, fittings and hoses. AIR CONDITIONING: (OEM) Compressor, compressor clutch and pulley, condenser, receiver drier, accumulator and orifice tube. A/C FLUIDS and FREON are Included (only in conjunction with the replacement or repair of an A/C covered component). COOLING SYSTEM: Electric cooling fan motor, fan blade and fan clutch, radiator, water pump, thermostat and gasket and coolant recovery container unit. HIGH TECH ELECTRICAL: Electronic ignition module, power sun roof motor and switches, power seat motors and switches, power antenna motor and switches, power window motors and regulators, power door lock actuators, front wiper motor and switch, front washer pump and switch, electric horn(s) and horn relay, stop lamp switch, starter motor, starter drive assembly, solenoid, alternator and voltage regulator. ABS & BRAKES SYSTEM: Master cylinder, disc brake calipers, front and rear wheel cylinders, wheel speed sensors, accumulator and pressure modulator valve, steel lines and fittings. (Exclusions are: Rotors, drums, pads and linings). STEERING and SUSPENSION: Power steering pump and housing, rack and pinion assembly, all internally lubricated parts contained within the steering gear box, upper and lower ball joints, front and rear wheel bearings, front and rear axle shafts and constant velocity joints (only if boots are not torn or leaking) and front and rear leaf and coil springs (only if broken). RENTAL CAR REIMBURSEMENT: You will be reimbursed \$30.00 per day for a maximum of 5 days (\$150.00 Maximum) in the event of a covered component failure that requires more than 10 hours labor time based on ALL DATA labor estimating guidelines. DIAGNOSTICS: Maximum 1 (one) hour labor time allowance based on ALL DATA guidelines for diagnostics in the event of a mechanical breakdown of a covered component, unless a covered component failure is obvious or evident by sound, or is visible. 24/7 ROADSIDE ASSISTANCE & TOWING: Maximum \$75.00 per breakdown. LABOR: Labor time required to repair or replace a covered component(s) shall be based on All Data Labor estimating guidelines. 24/7 ROADSIDE ASSISTANCE:

ELITE ENHANCED COVERAGE

Includes all stated components listed in Elite Plus Coverage and the following

ENHANCED SENSOR PACKAGE: Fuel injection sensor, throttle position sensor, coolant sensor, crank sensor, camshaft sensor, air intake temperature sensor, knock sensor, vehicle speed sensor. FUEL DELIVERY SYSTEM: Air Injection pump, fuel injectors, metering valve, fuel gauge sending unit, fuel float and fuel tank (if tank is not corroded). ENGINE: Harmonic balancer, flywheel, flex plate and flywheel cover, exhaust manifolds and gaskets and solid rubber engine mounts. ENHANCED ELECTRICAL: (PCM) powertrain control module, air suspension relay, cruise control module, cruise control servo, cruise control switch, power trunk motor assembly, power trunk closer and switch, power convertible top motor and switch, garage door opener (OEM), power mirror motors and switches, rear wiper motor and switches, rear washer pump and switch, headlight switch, headlight dimmer switch, ignition key lock cylinder switch, turn signal relay and switch. AIR CONDITIONING: Expansion valve, POA valve, high and low compressor cut off switch, pressure cycling switch and evaporator. HEATING and COOLING: Heater core, blower motor, heater control valve and manual dash heater control unit. AUTOMATIC TRANSMISSION: Externally mounted solenoids, encoder motors, vacuum modulator, transmission cooler (OEM) and solid rubber mounts. ABS & BRAKES SYSTEM: Electronic control processor, vacuum assist booster, hydraulic pump/motor assembly and isolation dump valve. SUSPENSION: McPherson struts, strut bushings (air struts excluded), tie rod ends and sleeves, idler arm, pitman arm, king pin, center link, upper and lower control arms and bushings, front and rear sway bars and bushings. EXTERIOR: Door lock cylinders, trunk lock cylinders, door hinges, manual parking brake cables, hood hinges, hood latch, hood release cable, hood, trunk and rear hatch hydraulic lift supports, trunk and rear hatch hinges. TRIP INTERRUPTION: In the event of a Breakdown covered by this Agreement that occurs more than one hundred (150) miles from Your home and results in a Licensed Repair Facility keeping Your vehicle overnight, We will reimburse You for receipted motel and restaurant expenses, up to (One Hundred Dollars (\$100.00) Per Day) for a maximum of two (2) Days (Total benefit per occurrence of two hundred dollars (\$200.00) Maximum Benefit. No deductible shall apply to this benefit.

APPLICANT'S ACKNOWLEDGMENT: I/We make application for the above listed stated component coverage. The purchase of the stated component coverage on this Agreement is not required to purchase, lease or obtain financing for a motor vehicle. I/We acknowledge by the signing of this Agreement that I/We have read and have read and received entire copies of pages 1-6 of this Agreement from the selling Dealer at the time of sale. I/We and The Administrator of this Agreement agree that any disputes, claims or controversy arising out of or relating to this Agreement, or the breach thereof by either party shall be resolved only by Binding Arbitration under the rules of the Federal Arbitration Act (FAA), 9 U.S.C. (See Page 2 for Arbitration Agreement).

APPLICANT SIGNATURE

AGREEMENT PURCHASE DATE

## Definitions

Throughout this **Vehicle Service Agreement** certain words and phrases are used that have special meanings. These terms appear in **boldface type**. Their meanings are listed below:

**Administrator** means the company, Diamond Warranty Corp., that provides administrative services for the Vehicle Service Agreement.

**Agreement** means this Vehicle Service Agreement which You have purchased from Us to protect Your Vehicle.

**Agreement Payment(s)** means any payment(s) being made directly to E Auto Warranty.

**Agreement Purchase Price** means the total cost of the Agreement.

**Agreement Purchaser** means the person who purchased this Agreement.

**Application** means the document which must be attached to and forms part of this Vehicle Service Agreement. It lists information regarding You, Your Vehicle, Coverage selected, and other vital information.

**Authorization** means approval that is required prior to having a repair done.

**Breakdown or Mechanical Breakdown** means the inability of any Covered Part(s) or component(s) to perform the function(s) for which it was designed due to defects in material or workmanship. Mechanical Breakdown does not include the gradual reduction in operating performance where a Mechanical Breakdown has not occurred. Mechanical Breakdown does not include "Wear and Tear." The manufacturer has established tolerances for the express purpose of defining when Mechanical Breakdown will be considered to have occurred. Replacement of Covered Parts will be made with original equipment manufacturer parts, remanufactured parts, non-OEM, or used parts, at the choice of the Administrator, Diamond Warranty Corp.

**Coverage** means the protection plan the You selected for Your Vehicle.

**Covered Part(s)** means the parts and components described on the Application page that are covered under this Agreement

**Deductible** means the amount You are required to pay, (if applicable), as shown on the Application, per repair visit for covered Breakdowns.

**Effective Date and Mileage** means the date and mileage on the day that Your Coverage begins.

**Expiration Date or Mileage** means the date and/or mileage on the day the Agreement ends.

**Financing Agreement** means an Agreement that is between You and Your Finance Company.

**Finance Company** means the third party company You may have chosen to finance the Agreement.

**Kelly Blue Book Value** means the method by which E Auto uses to determine the value of Your Vehicle when necessary.

**Licensed Repair Facility** means a repair facility licensed and/or regulated by the state to perform repairs for profit.

**Membership Number** means the number you will receive in your Welcome Kit that identifies Your Agreement.

**Obligor** for this Agreement is Diamond Warranty Corp. PO Box 970 Pittston, PA 18640 1-800-384-5023.

**Rental Car Reimbursement** means You will be reimbursed \$30.00 per day for a maximum of 5 days in the event of a covered component failure that requires more than 10 hours labor based on standard mechanical labor estimating guides. The Administrator Diamond Warranty is not responsible for delays in delivery of parts, repair facility delays or delays by others.

**We, Us, Our refers to E Auto Warranty.**

**You and Your** means the Purchaser shown on the Application or the person to whom this Agreement was properly transferred.

**Your Vehicle** means the Vehicle which is described on the Application.

## ADDITIONAL BENEFITS

### Roadside Assistance Program

Emergency Roadside Assistance is available 24 hours a day, 365 days a year for your disabled vehicle during the term of your active vehicle service contract. For roadside assistance **"YOU" MUST CALL 1-855-278-4690, Producer Code-85362, Plan "U"** and have your Vehicle Service Agreement number to have service dispatched to your location. **YOU** are permitted one (1) service per 72 hours. Roadside Assistance consists of **Tire Change Service** to change your flat tire with your inflated spare, **Jump Start Service** to jump start a dead or weak battery, **Lock-Out Service** in gaining entry of the passenger compartment of your vehicle only, **Vehicle Fluid Delivery** to deliver gas or other vehicle fluids or **Tow Service**. Service is provided on a "sign & drive basis, whereby the customer is not charged for approved roadside assistance service up to program limits. **The cost of vehicle fluids and key cutting/replacement are not covered.** Any amounts over the program limits are payable to the service provider at the time of service. Only the registered vehicle for which the Vehicle Service Agreement was purchased is covered under this program. Service excludes RV's, fleet vehicles, off road vehicles, trailers, any vehicle in tow, vehicle over one ton capacity, commercial vehicles, vehicles already at a repair facility, or any vehicle which at the sole determination of the service provider is in such condition that service is likely to result in damage to the vehicle. Theft, vandalism and accident related incidents are not covered. Service may not be available in areas where state/provincial providers are exclusively utilized. 24-hour emergency road service is provided through Nation Motor Club, Inc., administrative offices at 800 Yamato Road, Suite 100, Boca Raton, FL 33431. **For Arizona, Arkansas, Hawaii, Louisiana, Massachusetts, Nevada, Tennessee, Texas and Washington members, services are provided by Nation Motor Club, Inc. dba Nation Safe Drivers. For California members, services are provided by Nation Motor Club, Inc., California Motor Club Permit Number 5157-3.**

### Rental Car Reimbursement

**Rental Benefit-** In the event of a **Breakdown** covered by this **Service Agreement**, **We** will pay or reimburse **You** for receipted expenses to rent a replacement vehicle (from a licensed rental agency) while **Your Vehicle** is at a **Repair Facility**. You will be reimbursed \$30.00 per day for a maximum of 5 days (\$150.00 maximum) in the event of a covered component failure that requires more than 10 hours labor time based on ALL DATA labor estimating guidelines. **The Administrator Diamond Warranty is not responsible for delays in delivery of parts.**

### Trip Interruption

In the event of a Breakdown covered by this Agreement that occurs more than one hundred and fifty (150) miles from **Your** home and results in a **Licensed Repair Facility** keeping **Your Vehicle** overnight, **We** will reimburse **You** for receipted motel and restaurant expenses, up to one hundred dollars (\$100.00) Per Day for a maximum of two (2) days (Total benefit per occurrence of two hundred dollars, (\$200.00) Maximum Benefit. No deductible shall apply to this benefit.

**Questions? EAutoWarrantyat1-888-219-9553.**



## Nature of Agreement

This is a **Vehicle Service Agreement** between **You** (Agreement Holder) and **Us**. **You** agree and understand that this **Agreement** is a **Vehicle Service Agreement** and not an insurance policy.

## Coverage Period

Coverage under this **Agreement** begins 30 days after the purchase date on this **Agreement** and will expire on the **Expiration Date or Mileage** measured from the **Effective Date and Mileage**, whichever occurs first, as shown on the **Application Page**, and/or when the Maximum payout for the **Agreement** has been reached.

## Payment Policy

If **You** made a payment in full or are taking the 3 easy payment option, payments will be made to **E Auto Warranty**. If special financing options have been obtained, payments will be as instructed on your **Financing Agreement** through said **Financing Company**. **E Auto Warranty** is the company responsible for the sale of this **Agreement**.

## Cancellations

**You** may cancel this contract at any time by notifying **Us** in writing and by submitting a request to cancel the **Agreement** and a Federal Odometer Statement or notarized affidavit verifying mileage at the time of request. **We** may cancel this **Agreement** for non-payment of any **Agreement Payments**, or for **Your** intentional misrepresentation in obtaining this **Agreement** or in submitting a claim.

If this **Agreement** is cancelled by **You** within (30) days of the purchase, the entire **Agreement Purchase Price** paid will be refunded. If **You** cancel the **Agreement** after the first thirty (30) days, the unearned **Agreement Purchase Price** paid will be calculated on a pro-rata basis. **We** will calculate a prorated refund amount of the **Agreement Purchase Price** by using the greater of the days in force or number of miles driven based on the term of the plan selected and the date **Coverage** began, less the amount of claims paid out and an administrative fee of fifty dollars (\$50). **You** must obtain a Federal Odometer Statement or notarized affidavit verifying mileage at time of cancellation.

If **We** cancel this **Agreement** for any reason other than nonpayment, **You** will receive a prorated refund amount of the **Agreement Purchase Price** by using the greater of the days in force or number of miles driven based on the term of the plan selected and the date **Coverage** began, less the amount of claims paid out and an administrative fee of fifty dollars (\$50).

## Agreement Holder's Responsibilities

**You** must have **Your Vehicle** checked and serviced in accordance with the manufacturer's recommendations, as outlined in the Owner's Manual. NOTE: **Your** Owner's Manual lists different servicing recommendations based on **Your** individual driving habits and climate conditions. Failure to follow the manufacturer's recommendations that apply to **Your** driving habits and climate conditions may result in the denial of **Coverage**. All verifiable receipts must be retained for any service work and may be requested. The **Administrator** may request receipts to verify vehicle maintenance. Receipts must be on licensed repair facility letterhead and include the date and mileage at the time of service. Handwritten receipts will not be accepted.

## Filing a Claim

1. **Address the Problem ASAP**- Take immediate action to prevent further damage to **Your Vehicle**. This **Agreement** will not cover the damage caused by continued operation or by not securing a timely repair of the failed component. Failure to do so may result in the denial of **Coverage**. Please contact Roadside Assistance to have **Your Vehicle** towed if **You** feel driving it will do further harm or if **Your Vehicle** cannot be driven.
2. **Take your Vehicle to the Licensed repair facility of your choice.**
3. **Provide the Licensed Repair Facility** with your **Membership Number**.
4. **Contact the Administrator for Authorization**- Instruct the service manager at the **Licensed Repair Facility** to contact the **Administrator** at 1-877-392-7297 to open a claim and obtain Authorization or denial. Any claim repaired without prior Authorization will not be covered.
5. **Authorize Teardown and/or Inspection**- This is **Your** car, not **Ours**. Only **You** can give permission to tear down or inspect **Your Vehicle** if required. This cannot and will not be done without **Your** consent.
6. **Review Your Coverage**- After the **Administrator** has been contacted, **You** are to go over with the service manager what will be covered under this **Agreement**.
7. **Pay any Applicable Deductible**- **You** must pay to the **Licensed Repair Facility** any required **Deductible**. We will reimburse the **Licensed Repair Facility** or **You** for the cost of the work performed on **Your Vehicle** that is covered by this **Agreement** and previously authorized, less the **Deductible**. Once Authorization is obtained and the repair is completed, all repair orders and documentation must be submitted to the **Administrator** within thirty (30) days to be eligible for payment.
8. **Drive Home Happy!**

**\*Claims Disclaimer:** In the event of any dispute between **Us** and the **Licensed Repair Facility** or **You**, the **Administrator Diamond Warranty Corp.** shall have the right to remove the **Vehicle** and move it to a **Licensed Repair Facility** of the **Administrator's** choice.

## Agreement Transfer

**Your Agreement** may be transferable to someone to whom **You** sell or otherwise transfer **Your Vehicle** to while this **Agreement** is still in force providing no claims have been filed, either approved or denied by the original **Agreement** holder. This **Agreement** cannot be transferred if the title transfer of **Your Vehicle** passes through an entity other than the subsequent buyer, or **Your Vehicle** is sold or traded to a dealership, leasing agency or entity/individual in the business of selling vehicles. This **Agreement** can only be transferred once and the transfer must be initiated by the original **Agreement Purchaser**. To transfer, the following must be submitted to the **Administrator**, **Diamond Warranty Corp.**, within ten (10) days of the change of ownership to a subsequent individual purchaser

1. Original Agreement and Application
2. Transfer Application signed by **You** and the purchaser of **Your Vehicle**. Call the **Administrator** to have a transfer Application emailed or faxed to **You**.
3. **You** must submit a fifty dollar (\$50.00) Transfer Fee made payable to **E Auto Warranty**.
4. **You** must submit all copies of all maintenance records, a mileage statement and bill of sale. All terms and conditions of the original **Vehicle Service Agreement** will apply to the transferee. Any manufacturer's warranty must also be transferred at the same time as vehicle ownership transfer.

NOTE: The term and/or Coverage(s) under some vehicle manufacturer's warranties are reduced upon transfer to a subsequent vehicle owner. Breakdowns to components covered by the manufacturer during the term of the original manufacturer's warranty are not covered under this **Agreement** regardless of transfer. Copies of all maintenance records and original receipts showing actual oil changes and manufacturer's recommended maintenance must be given to the new owner and provided to the **Administrator** at the time of submission of the transfer Application. These maintenance records must be retained along with similar documentation for future maintenance work which the new owner has performed in accordance with the section titled Agreement holder's responsibilities - Maintenance Requirements and Service History as contained in this **Agreement**. If these requirements are not met, the **Administrator** has the right to deny the transfer of this **Agreement**.

## Renewability

**You** have the right to renew this **Agreement** for an additional term provided the request is made within thirty (30) days and one thousand (1,000) miles prior to expiration of the original **Agreement**. Contact **E Auto Warranty** for terms, **Coverage** and **Deductible** options available, which may not match the original **Agreement Coverage**.

## Liability

Our Liability for repairs over the life of the **Agreement** shall in no event exceed the **Kelly Blue Book Value** of **Your Vehicle** at the time of occurrence. **Deductible** In the event of a **Breakdown** covered by this **Agreement**, **You** may be required to pay a **Deductible**. To determine if a **Deductible** applies, please see the **Deductible** entry in the **Coverage** Selection Section, **Deductible** Choice, shown on the first page of the **Agreement**.

## Arbitration

Any controversy or claim arising out of or relating to this, or a breach hereof, shall be settled by arbitration according to the Commercial Arbitration Rules of the American Arbitration Association. Judgement upon the arbitrator's award may be entered in any court having jurisdiction thereof. **You** must notify the **Administrator** in writing of **Your** intent to seek arbitration at the following address:

Diamond Warranty Corp  
PO Box 970  
Pittston, PA 18640

## AGREEMENT COVERAGE EXCLUSIONS (WHAT IS NOT COVERED):

This Agreement DOES NOT provide Coverage or benefits for:

- 1) For repairs to any part or parts of the described vehicle not specifically listed in the schedule of **Coverages** section on this **Agreement**.
- 2) For reimbursement for any repair or replacement made **without the prior Authorization** from **Administrator** to the **Agreement Holder** or approved **Licensed Repair Facility**.
- 3) For any repair for the purpose of correcting engine compression or correcting oil consumption when a **Mechanical Breakdown** has not occurred. Valve grinding, valve guides, stuck valves, burnt valves, burnt piston(s), and/or stuck rings overheating are not covered.
- 4) For any repair that has been misdiagnosed by any **Licensed Repair Facility** or for any "wear and tear" to any covered component(s).
- 5) For repairs to seized or damaged parts due to operation without sufficient oil, coolant, low fluid levels or blocked filters.
- 6) The engine block is not covered if damaged due to fluid loss or fluid contamination or continued use of the vehicle due to overheating.
- 7) For damage and/or **Breakdown** resulting from collision, road hazard (excluding tire **Coverage**, where applicable by law), frame change, fire, theft, vandalism, riot, explosion, lighting, earthquake, windstorm, volcanic eruption, freezing, rust or corrosion, hail, water or flood, acts of God, environmental damage, chemical, contamination of fluids, fuels, coolants or lubricants.
- 8) For damage to a **Covered Part** by a non-**Covered Part**. Damage to a non-**Covered Part** by a **Covered Part** is also excluded.
- 9) For any **Breakdown** caused by misuse, abuse, negligence, lack of scheduled maintenance required by the manufacturer's maintenance schedule for **Your Vehicle**, or improper servicing or repairs performed by **You** or a **Licensed Repair Facility**. For any **Breakdown** caused by sludge build-up, blocked lubricant returns or filter blockage or the failure to maintain proper levels of lubricants, and/or coolants, or any **Breakdown resulting from failure to protect Your Vehicle from further damage when Breakdown has occurred**.
- 10) For any **Breakdown** that the information provided by **You** or the **Licensed Repair Facility** cannot be verified as accurate or is inaccurate or is found to be inaccurate.
- 11) For any liability for property damage, or for injury to or death of any person, arising out of operation, maintenance or use of **Your Vehicle**, described in this **Agreement**, whether or not related to the parts covered. For loss of use, time, shop delays, profit, inconvenience, or any other loss or incidental or consequential damages, including any consequential damage to a non-**Covered Part** that results from a **Breakdown**.
- 12) The **Agreement Holder** is responsible for tear down time and shop supplies of any kind if the repair is not covered by the contract. Any cost incurred for disassembly or diagnosis is at **Your** expense. Repair Facility will only be paid a maximum of (1) One hour labor time if the inspection report determines that the **Mechanical Breakdown** was covered by this **Agreement**
- 13) When the responsibility for the repair is covered by an insurance policy, supplier or repairer guarantee/warranty, manufacturer and/or dealer customer assistance, program or any warranty from the manufacturer such as extended drive train, major component or full **Coverage** warranties (regardless of the remaining manufacturer's warranty when **You** purchased this **Agreement**) regardless of their ability to pay. Further, **Coverage** under this **Agreement** is similarly limited in the event of a **Breakdown** if the manufacturer has announced its responsibility through any means, including public recalls and factory service bulletins. **Mechanical Breakdown** costs that should be covered by the warranty of parts, or workmanship on a previously repaired or replaced component.
- 14) A **Mechanical Breakdown** of a covered component/part caused by the **Agreement holder's** refusal to perform reasonable timely repairs recommended by the dealer, repair facility or **Administrator**.
- 15) If any **alterations or modifications** have been made to **Your Vehicle** or **You** are using or have used **Your Vehicle** in a manner not recommended by the manufacturer, including, but not limited to damage resulting from: the failure of any custom or add-on part, frame or suspension modifications, lift kits, oversized or undersized tires, trailer hitches, engine modifications, transmission modifications, drive axle modifications, emissions systems modifications, exhaust systems modifications, add on air induction on air coolers.
- 16) Any **Mechanical Breakdown** occurring outside of the United States or Canada.
- 17) **Manual Clutch System** and related components.
- 18) For maintenance services and parts described in **Your Vehicle's** owner manual as supplied by the manufacturer and other normal maintenance services and parts which include, but are not limited to: alignments, adjustments, cleaning, wheel balancing, tune-ups, spark plugs, spark plug wires, glow plugs, hoses (except high pressure steering and air conditioning if the applicable Coverage has been selected), drive belts, brake pads, brake linings/shoes, wiper blades, shop supplies and environmental waste charges. Filters, lubricants, coolants, fluids and refrigerants may be covered if replacement is required in connection with a covered **Mechanical Breakdown**.
- 19) For vehicles that do not have a valid manufacturer's VIN or are titled branded as salvage, junk, rebuilt, totaled, flood damaged or manufacturer's buy back.
- 20) For **Breakdowns**, if the vehicle odometer is broken, has been altered and/or ceased to operate so the actual mileage cannot be determined or has been tampered with.
- 21) If **Your Vehicle** is used for towing or hauling a trailer or another vehicle or object or is used for farming purposes including but not limited to delivery, road repair operations, construction, job site activities, police or emergency service, off-road use, racing or competitive driving, snow removal or plowing, route-work, service or repair, route-work, service or repair use.

### INFORMATION THE ADMINISTRATOR MAY DISCLOSE, TO WHOM WE MAY DISCLOSE, DISCLOSURES PERMITTED BY LAW, AND DISCLOSURES FOR JOINT MARKETING AND SERVICING

- The administrator restricts access to the information to authorized individuals who need to know this information to provide service and products to Agreement Holder, or to administer Agreement Holder's account. Administrator uses physical, electronic and procedural security measures designed to protect our customer information. We also train our employees about the meaning and requirements of the administrator's policy for information security and confidentiality.
- Administrator does not disclose this information about current customers or any former customers to anyone, except as permitted by law.
- The law permits administrator to share this information with our affiliates and other affiliated service providers.
- The law also permits the administrator to share information with companies that perform marketing services for the administrator, or other institutions that have joint marketing agreements with the administrator, such as the dealer where Agreement Holder purchased the vehicle and applied for the administrator vehicle service agreement.

Agreement Holder does not need to do anything as a result of this notice. It is meant to inform Agreement Holder of how administrator collects, shares, and safeguards Agreement Holder's non public financial information, and is not a part of the vehicle service agreement.